

Barney's Baby Bank and BiG KIDS are very grateful for every item kindly donated to us.

This policy sets out how we deal with the items donated. If you are not happy with anything listed in this policy, we are afraid we will be unable to accept your donation and you may wish to consider other charities who may be to take your items.

By donating your pre-loved items to Barney's Baby Bank, you are agreeing that we may use or dispose of your donation in accordance with this policy.

1. As we are only a small team of volunteers, we are not able to do lots of cleaning and washing. Therefore, we ask our donors to please ensure the donated items have been washed, cleaned and are in good and safe conditions for use.
2. If you have the instruction manual for any items like prams, cribs, highchairs etc, these would be very helpful. If the instruction manual is not available, please provide the make and model of the item so that we can download the manual to pass on with the item.
3. If you could possibly sort any clothes into clearly marked, separate bags of 0-3 months, 3-6 months, 6-9 months, 9-12 months, 1-2 years, 2-3 years, 3-4 years and 4+ years that would be a big help, however if this is not possible, we are still able to take the clothes.
4. We are unable to accept car seats and related items, we also do not accept or give out any mattresses to go with moses baskets, cribs or cots, please remove these before donation.
5. We have the right to distribute items as it is deemed fit to people in the Linthorpe and Ayresome area of Middlesbrough.
6. Surplus clothing or other items that we cannot use but are in good condition are passed on to other charities who offer similar services or charity shops.
7. Unsuitable items not fit for purpose (ripped, too worn out, stained, damaged or unsafe) are sent to the recycling centre.
8. We have the right to refuse items if they are not in a good or safe condition.